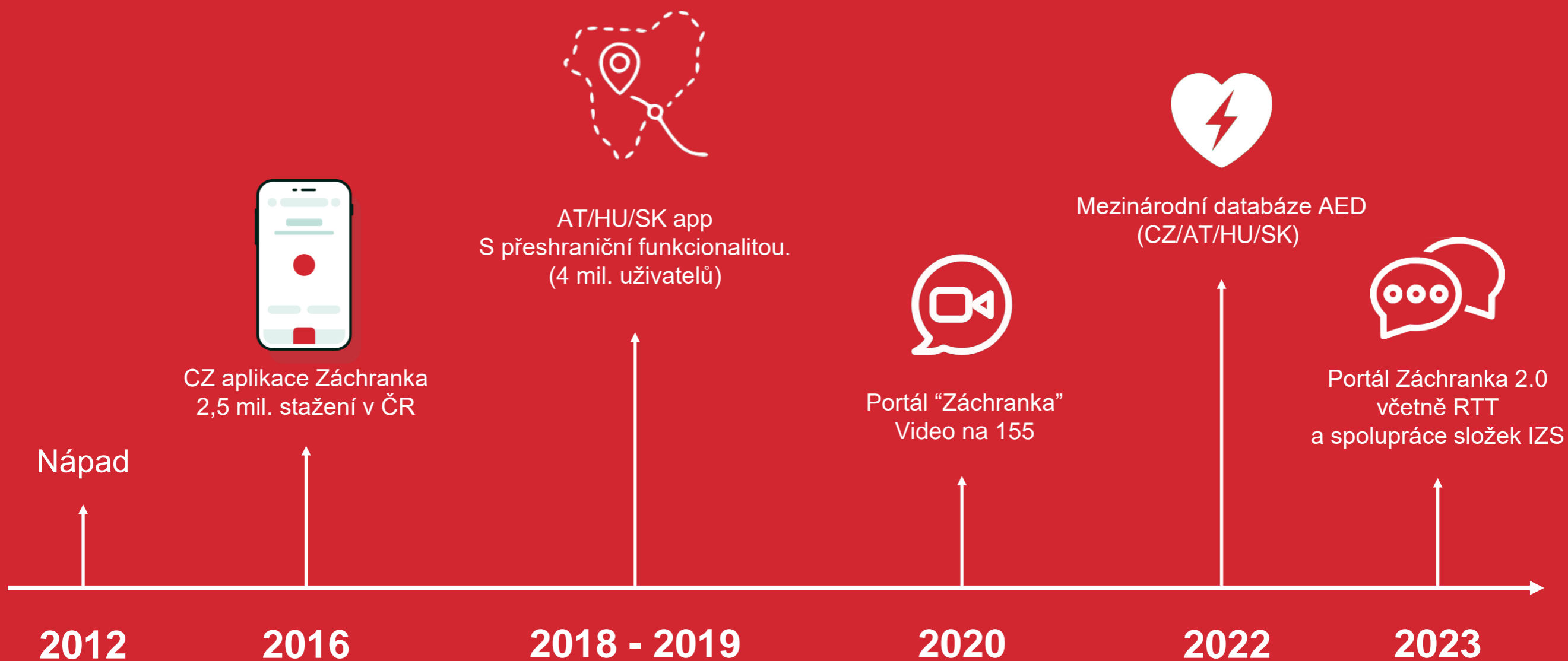
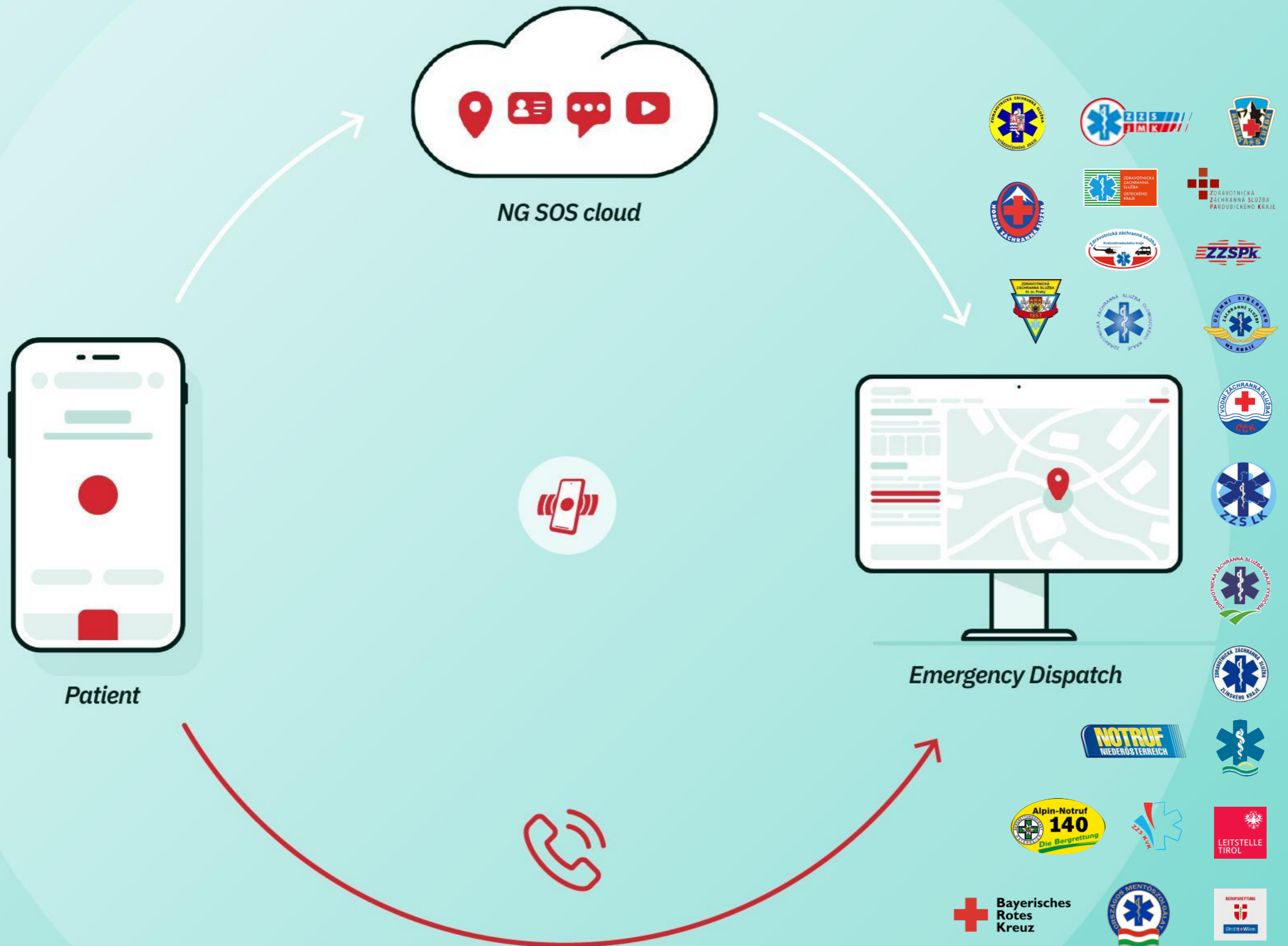




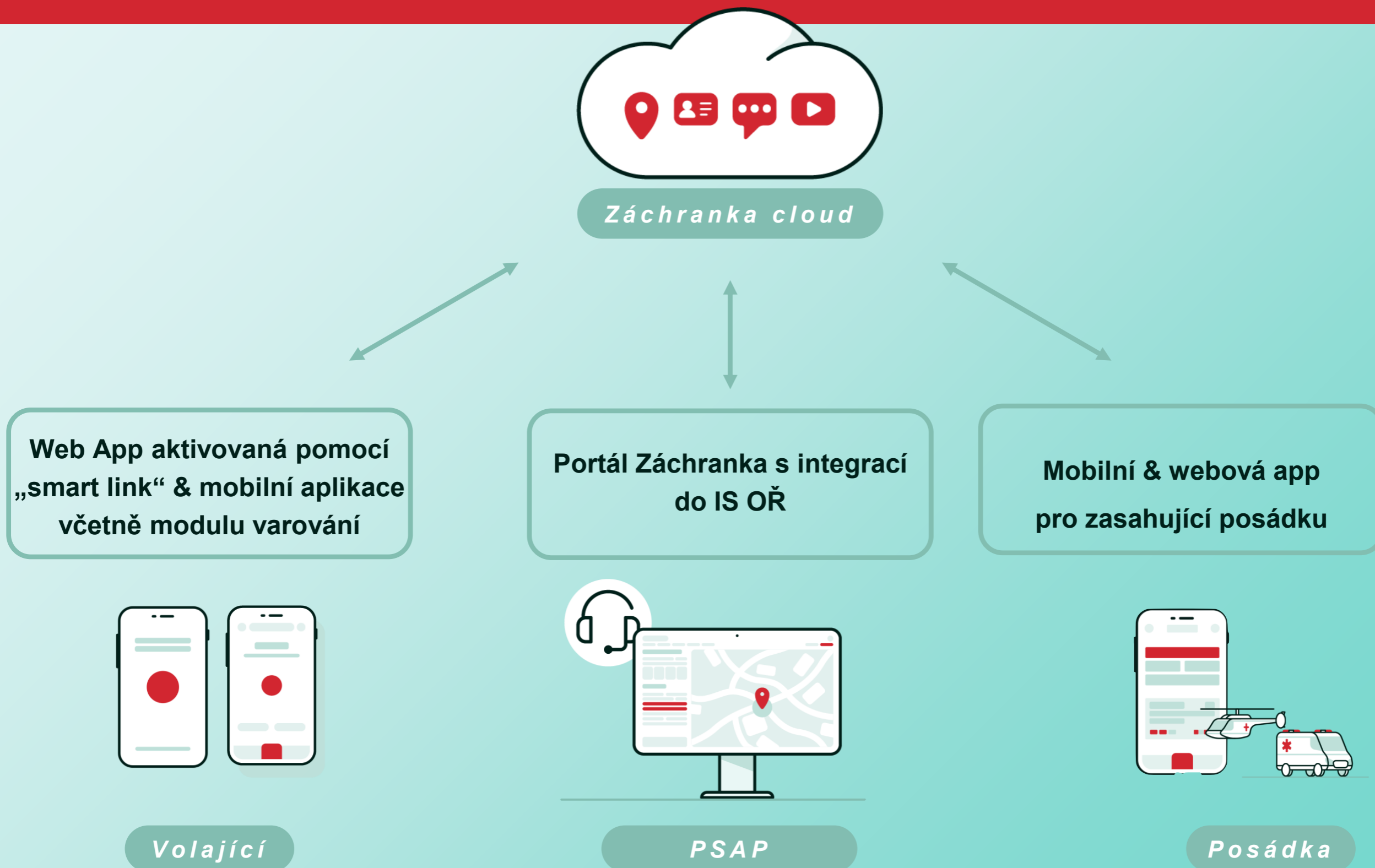
*Nové cesty multimediální komunikace
mezi volajícím a operačními středisky IZS
při MU*



LOKALIZACE / KLASIFIKACE / IDENTIFIKACE / AUTOMATIZACE



Záchranka...? Už nejen mobilní aplikace...





Rozšíření tel. komunikace o multimédia



1. Dopravní nehody a mimořádné události



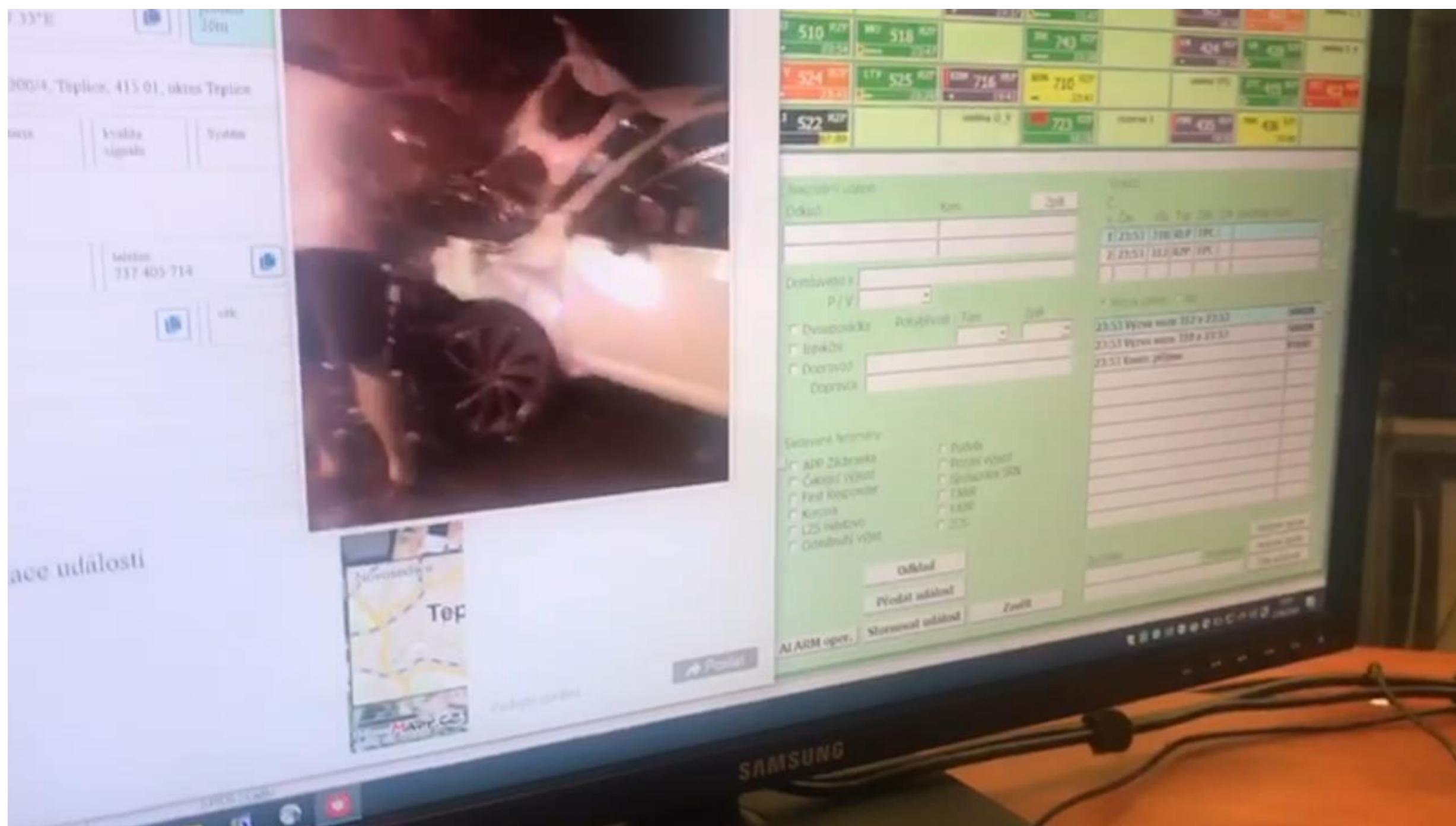
2. Telefonicky asistovaná první pomoc



3. Volající se sluchovým handicapem




4. Přenos obrazu zasahující posádce
a dalším složkám IZS





Detail případu - webový portál aplikace záchranka

Přenos videa



| | | | | | |
|----------------------|----------------------|----------------------|----------------------|---------------------|----------------------|
| SOK 250 RV 06:45 | | | CHE 270 RV 09:31 | | |
| SOK 251 RZP 07:53 | SLA 261 RZP 06:40 | KRA 264 RZP 09:17 | CHE 271 RZP 09:21 | ML 282 RZP 06:58 | AS 293 RZP 09:09 |
| SOK 252 RZP 09:29 | | | CHE 273 RZP 09:31 | ML 286 RZP 06:58 | AS 292 RZP 06:47 |
| SOK 254 RZP 09:26 | | | | | |
| | HSA 006 RZP 10:21 | SOK 604 KOR 06:16 | CHE 702 RZP 06:12 | | LUB 291 RZP 06:58 |

Sekundární událost

Odkud _____ Kam _____ Zpět

Domluveno s _____
P / V _____

Dvouosádka Pohyblivost : Tam _____ Zpět _____
 Infekční
 Doprovod _____
Dopravce _____

Sledované fenomény

Firstresponder Trauma trg+
 Klasifikace - X V-nechce
 LZS V-technicky NE
 Odmítnuto DZS
 TANR
 TAPP

Odklad
Předat událost
ALARM oper. **Stornovat událost** **Zavřít**

Výjezdy

| Č. | v. | Čas | Vůz | Typ | Zákl. | S/M | Specifické místo |
|----|----|-------|-----|-----|-------|-----|------------------|
| 1 | | 09:30 | 250 | RV | SOK | S | |
| 2 | | 09:31 | 270 | RV | CHE | | |
| 3 | | 09:31 | 273 | RZP | CHE | | |

Historie události NIS NIS Popis **Zobrazit v řešených**

Součinnost 0186807TKVK20 Stav +

| | | |
|---------------------------|-----|---|
| PKVK PČR Karlovarský kraj | VYJ | D |
| HKVK HZS Karlovarský kraj | VYJ | D |
| ZKVK ZZS Karlovarský kraj | VYJ | D |

Poznámky do NIS Nová poznámka

| | |
|--|---|
| | D |
| | D |
| | D |

Poznámky z NIS

| | |
|--|---|
| | D |
| | D |
| | D |

Zpoždění Historie oprav
Poznámka Historie zpráv
Tisk události

Portál 2.0



A. Přístupnost dle EAA



B. Kolaborace IZS



C. Jednoduchost

A. Přístupnost



European Accessibility Act (EAA)

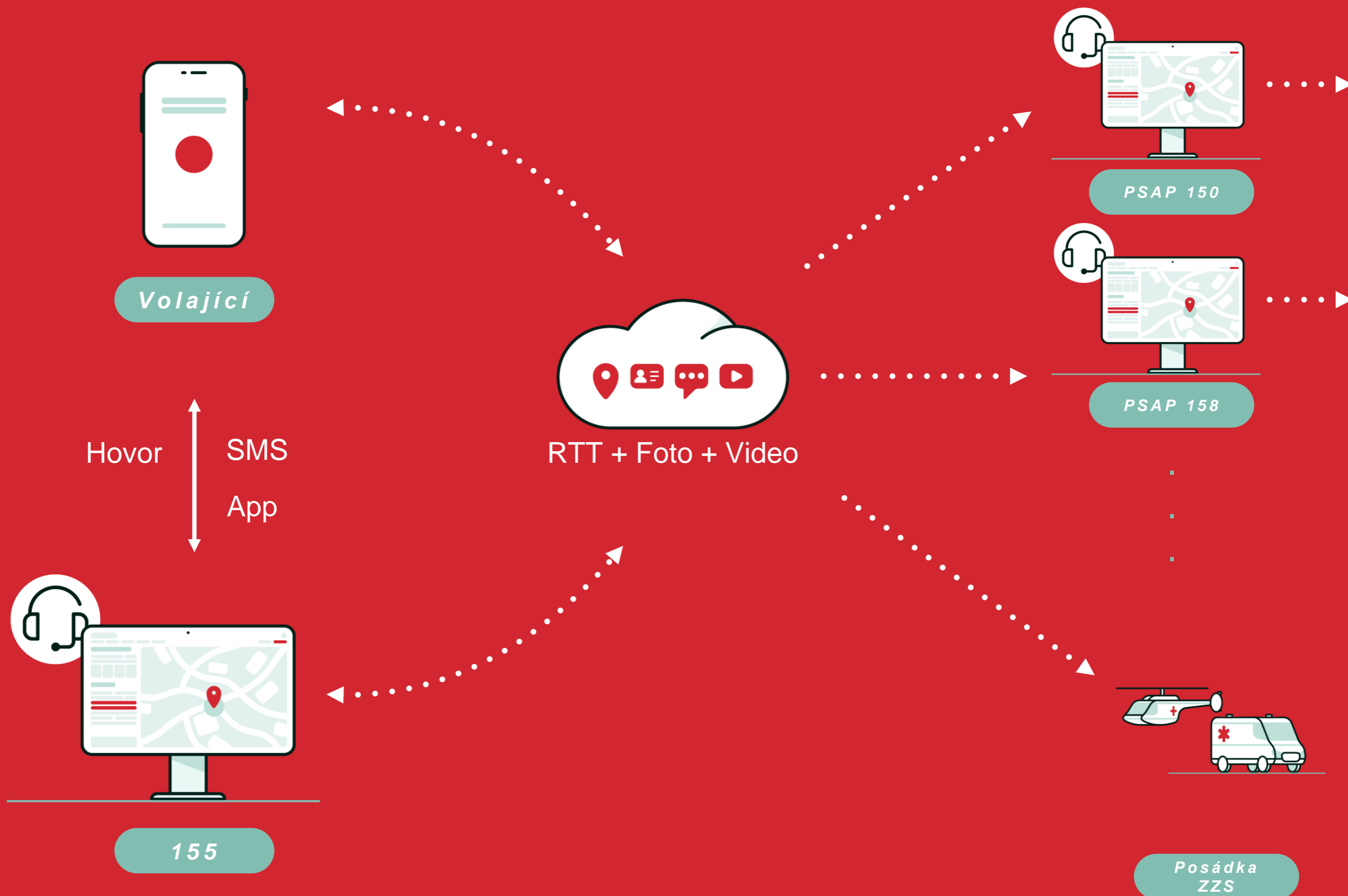
„...*(a) Electronic communications services, including emergency communications referred to in Article 109(2) of Directive (EU) 2018/1972: (i) **providing real time text in addition to voice communication; (ii) providing total conversation where video is provided in addition to voice communication; (iii) ensuring that emergency communications using voice, text (including real time text) is synchronised and where video is provided is also synchronised as total conversation and is transmitted by the electronic communications service providers to the most appropriate PSAP [...]***”

.
. .
.

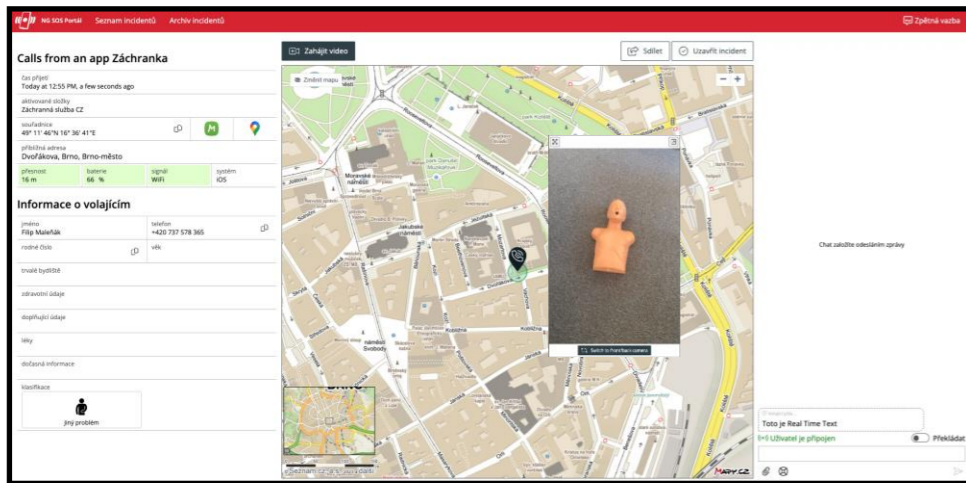
„**Deadline is 28. June 2027** however it is recommended that Member States implement these measures **as early as possible** in order to guarantee the best quality of emergency communications for everyone.

(Directive 2019/882)

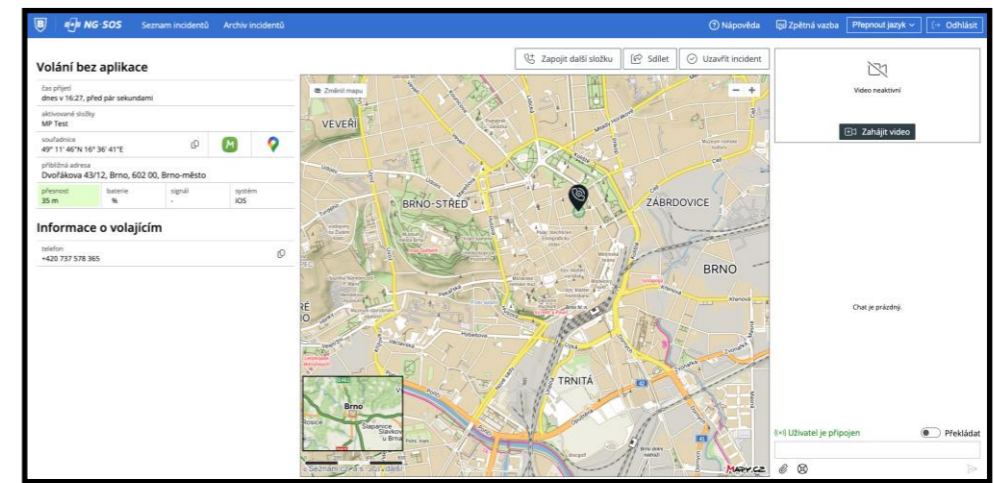
B. Kolaborace IZS



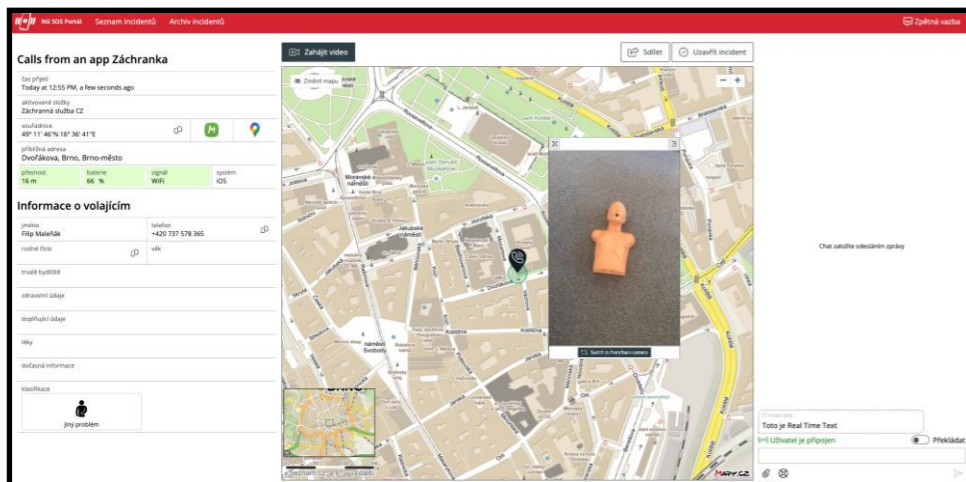
B. Kolaborace IZS



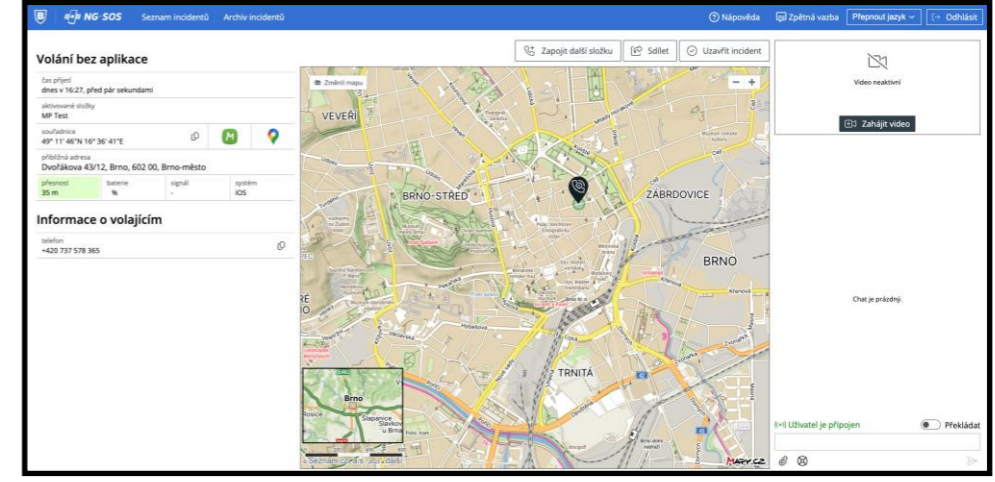
Portál Záchranka



Portál PČR



Portál 112



Portál MP

Volání z app

NG SOS Portál
Feedback

Calls from an app Záchranka

time received
Today at 2:53 PM, a few seconds ago

responding units
Záchranná služba CZ

coordinates
49° 11' 46"N 16° 36' 41"E

approximate address
Dvořákova, Brno, Brno-město


| | | | |
|----------|---------|--------|--------|
| accuracy | battery | signal | system |
| 8,88 m | 37 % | - | IOS |

14:53

Close pp.azeroth.ng-sos.com

Share Close incident

Caller Information

| | |
|--|---------------------------|
| name Filip Malenak | phone +420 737 578 365 |
| health insurance no. 9006255226 | age 33 |
| permanent address Vachova 43/5 Brno 60200 | |
| health data Speech impairment | |
| additional info I'm on blood thinners | |
| medicines | |
| temporary information | |
| next-of-kin contact Wife | phone +420 739 400 885 |
| classification | |
|  Heavy hearing | |

I cut myself

Obrázek
Send


Done

q w e r t z u i o p

a s d f g h j k l

y x c v b n m

123 Mezerník Enter



Start a chat by sending a message

Caller is typing...

I cut myself

(+) User is connected

Translate



Zahájení události bez app

NG-SOS Portal List of Incidents Incident Archive Feedback Change language Log out

Open incidents
There are currently no open incidents.

Recent incidents

- +420 737 578 365
Today at 2:30 PM, 2 minutes ago
Dvořákova 43/12, Brno, 602 00, Brno-město
- +420 737 578 365
Today at 2:28 PM, 4 minutes ago
Dvořákova 43/12, Brno, 602 00, Brno-město

New incident

Phone no.
+420737578365

Locate

Start with chat

Start with video

Cancel



Sdílení události

SOS Portál List of Incidents Incident Archive

without an app

ed
4:45 PM, a few seconds ago

units
služba CZ

N 16° 36' 41"E

e address
a 43/12, Brno, 602 00, Brno-město

battery % signal system iOS

Information

78 365

Stop video transmissi

Share

Forward to another unit

Which unit to forward to

Forward

Get link

Anyone with this link has permission to work on the incident for a maximum of 1 hour.

Phone no.

00420603796197

Send SMS link

<https://portal.azeroth.ng-sos.com/link/WPR...>

Copy link

Close

Share Close incident

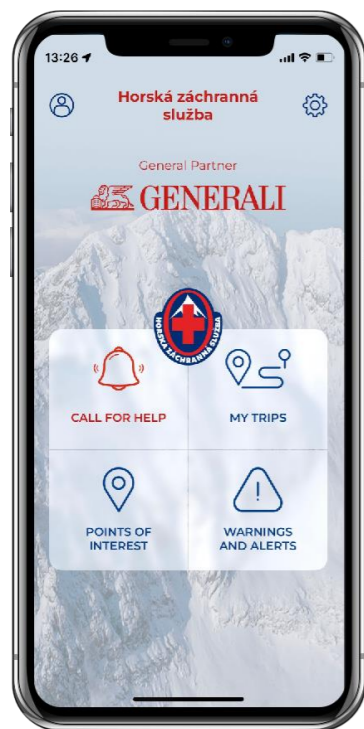
Switch to front/back camera

Start a chat by sending a message

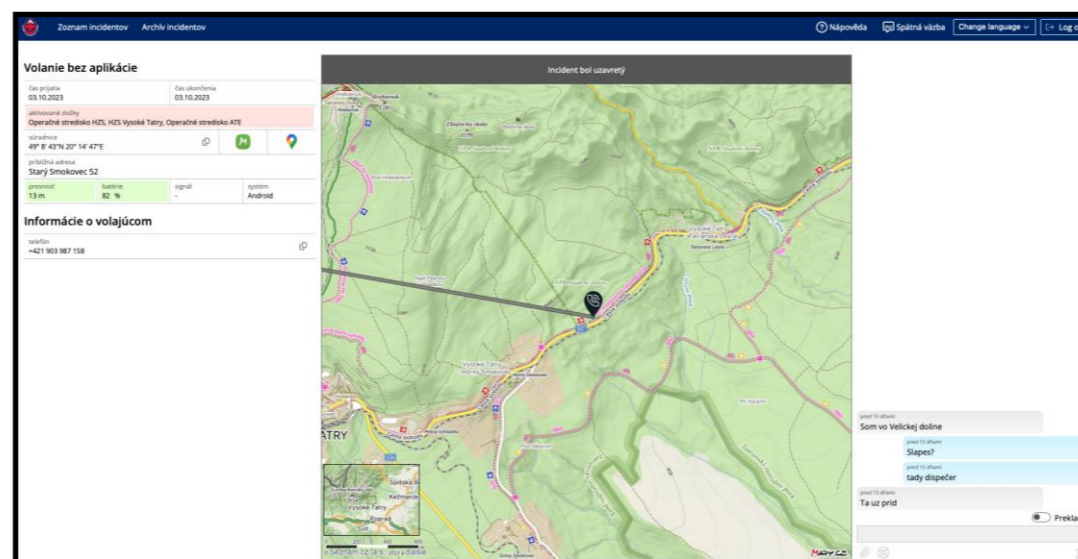
User is connected



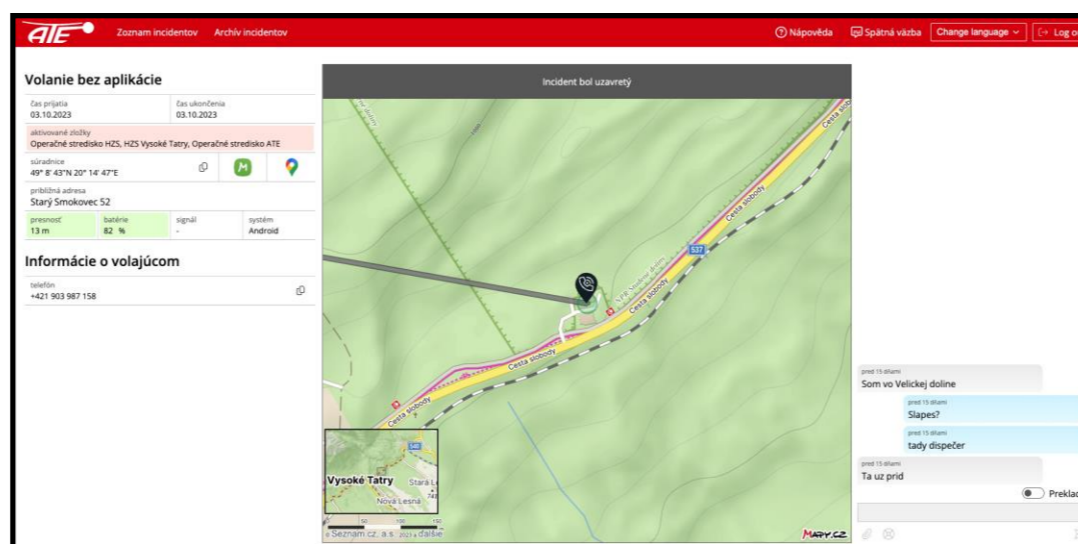
Implementace na Slovensku



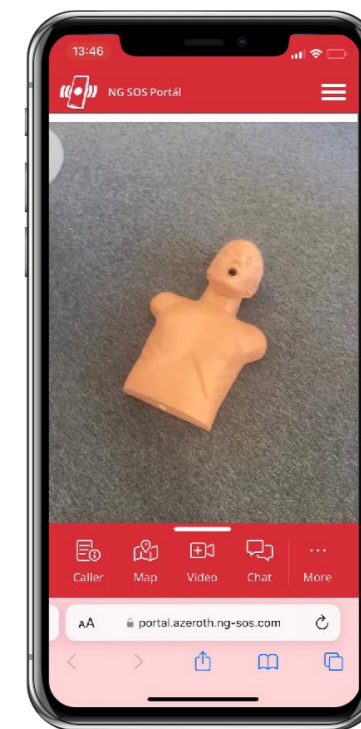
HZS App



Portál HZS



Portál ATE



Posádka

Děkuji

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www.zachranka.app

www.ng-sos.com